# CHARGE YOUR CAR

# 1. CHOOSE A METHOD



### Scan the QR code using your phone camera

App-less; no sign up requierd. DO NOT use a third party QR code scanner.



### Scan the QR Code using voltshare's mobile app

Save your payment details; live charging status. Ideal for repeat use.

## 2. START CHARGING

- Plug in your car & lock your doors
- Use your preferred method (see left)
- Charger status should show <u>Plugged In</u>
- Add a valid payment card & start charging



Unplug the cable from your car and please relocate to let others use the charger. If it has a tethered cable, don't forget to coil & insert it back into its holster.

# FAQ & SUPPORT



0808 303 0629



support@voltshare.co.uk

# voltshare

#### **DESTINATION EV CHARGING NETWORK**

EV Charging dedicated to hospitality and destination venues, supporting owners and EV drivers in their journey.

## My internet connection is weak

Plug in your car then scan the QR code first to bring up the web page or note down the charger ID if using the mobile app. Proceed to a location with a stronger signal to start a charge.

### > I cannot start a session or it ended unexpectedly

Switch off the car and lock the doors. To reset the connection status, unplug charging lead from car or charger. After 10s, plug back in. Re-scan QR code to get updated status & retry.

### > The status is showing offline or unavailable

Ensure the LED indicator light is lit up. Regularly refresh the page for updated status as this is due to intermitten internet loss or local grid issues. If light is off, please contact voltshare.